

2026 Philadelphia Marathon Weekend Volunteer Manager RFP Questions and Responses

Q: Is the City currently using a specific volunteer management platform (e.g., RunSignup, VolunteerLocal, etc.)?

A: Yes, VolunteerLocal.

Q: Are there union or municipal labor considerations affecting on-site staffing?

A: Potentially. We would need more details to fully answer this question.

Q: Will uniforms/materials distribution be managed solely by the Volunteer Manager?

A: Historically this has been supported by the Philadelphia Marathon Weekend Team, however we would like the volunteer manager to take a more prominent role in managing these aspects of the volunteer support.

Q: Is there an expected minimum number of returning volunteers from 2025?

A: We expect that many of our volunteers will return for 2026, as we have a large year-over-year retention rate. However, the volunteer manager should be prepared to fill every volunteer role regardless of returning volunteer numbers.

Q: Does the Fund require a specific invoicing schedule (milestone vs monthly)?

A: No. This is open for negotiation at the contracting phase of our process.

Q: Is background screening required for children's event volunteers?

A: Yes.